WAICF

# Enterprise AI Realised: A Decade of Adoption, Scaling, and Transformation

Celebrating 10 years of The AI Summit Series and reflecting on the rise of enterprise AI—from early experiments to real-world impact in communities, delivering impact across industries, functions, and business models.



When The AI Summit Series began, artificial intelligence was at a pivotal moment. While AI was gaining traction in research circles and among early adopters, for most organizations it remained more promise than practice. Over the decade that followed, that changed dramatically.

**AI adoption grew by 270% in just four years, rising from 10% of organizations in 2015 to 37% in 2019.** What was once a fascination is now a strategic priority across industries and markets.

As the World AI Cannes Festival opens its sixth edition, and as the part of the AI Summit Series, this report reflects on how AI has evolved from experimentation to implementation, ROI, governance, and responsible scale.

For the past decade, The AI Summit Series has brought together leaders, technical teams, and decision-makers to explore what it takes to turn AI ambition into real-world impact. WAICF now brings that conversation to Cannes, with a European lens. This report celebrates that journey and looks ahead to the next chapter.

## SO, HERE'S A BRIEF LOOK BACK AT A DECADE OF AI INNOVATION:

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# 10 Years That Changed Enterprise AI

## The Breakthrough Years: Milestones That Reshaped AI

## 2016-2018

**2016** Alphabet Defeats Lee Sedol

In 2016, Google DeepMind's AlphaGo defeated Go champion Lee Sedol in a five-game match—a feat many of the most widely recognized breakthroughs of the decade. More than a technical achievement, it was a moment that made AI's rapid progress visible to the world, and it had a profound impact on how governments, businesses, and decision-making.

For the business world, AlphaGo helped shift AI from an abstract concept into something more tangible. It showed that machines could learn, adapt, and outperform in the sense that it was moving beyond specific closed environments and into a new phase of real-world relevance.

**2017** Transformers Redefine the Pulse of AI

**2018** BERT Improves Language Understanding

# BERT

BIDIRECTIONAL ENCODER REPRESENTATIONS FROM TRANSFORMERS

In 2018, Google's BERT (Bidirectional Encoder Representations from Transformers) marked a turning point in AI's ability to understand context in language, improving search, translation, and question answering. It showed how transformer models could power practical tools businesses use every day.

One year later, Europe's data protection rules took effect in digital future. The General Data Protection Regulation (GDPR) came into force in May, and the European Commission published its first strategy on artificial intelligence, putting regulation at the forefront and how would go together.

The moment was marked by significant because it would go on to influence language, creativity, and sequence at scale, opening the door to more practical business applications in automation, search, customer support, knowledge management, and content generation.

It was against this backdrop that The AI Summit Series grew. From the beginning, it provided a dedicated platform for exploring the business of AI, connecting researchers, enterprise leaders, and innovators in debate both the promise and the practical challenges of artificial intelligence.

Those early editions reflected the moment well: a mix of excitement, uncertainty, experimentation, and scepticism. Through what was at times a crowded and fragmented AI landscape, The AI Summit Series has started business forums where serious AI strategies began to take shape.

## AI Expands Its Reach: From Language Models to Real-World Impact

## 2019-2021

**2019** GPT-2 Signals the Power of Large Language Models

OpenAI's release of GPT-2 demonstrated just how capable large language models were becoming in generating coherent, contextually relevant text. It gave a clearer sense of how AI could be applied to content, customer support, and creative, but also business communication, ideation, and creative output.

The rate was an important ways in shifting the AI conversation from narrow-use models to more general purpose systems with broader potential. It opened up possibilities in productivity, content support, customer interaction, and automation – while also raising early questions around misuse, trust, and governance.

**2020** AI Accelerates Scientific Discovery

In 2020, AI played a visible role in accelerating scientific and healthcare progress, including in the global response to COVID-19. The pandemic drove a surge in AI applications, and accelerated digital adoption almost overnight.

Across the industry, AI was used to support drug discovery, model virus spread, supported vaccine research, and monitor outbreaks in ways that would have been unlikely. With pressure to reduce in person touch-to-touch, AI-powered tools became essential in areas like chatbots, while automation became a vital operational lifeline.

This period highlighted how AI could contribute to urgent challenges, but it also made clear the importance of data with major societal and commercial importance. The significance of responsible use, and the need for AI that can be applied with optimization. It was also becoming a powerful force for good, with the potential to make a real difference in communities where speed, precision, and insight could create significant competitive value.

**2021** Shakespeare AI and Code Generation Expand the Possibilities

With the arrival of models such as Alex 3 and Codex, AI began to demonstrate broader multimodal and creative capabilities. These models could generate content against the public imagination, while code generation tools pointed to new ways AI could support developers and technical teams.

This broadened the business case for AI considerably. Organizations began to see potential not only in efficiency and automation, but also in software development, and product design to creativity, prototyping, and operational efficiency.

**2021** Europe Presses On First AI Law

In April, the European Commission proposed the AI Act, the world's first comprehensive legal framework for artificial intelligence.

EU AI Act
PROPOSED · APRIL 2021

## AI Becomes a Business Imperative

## 2022-2024

**2022** ChatGPT Brings Generative AI Into the Mainstream

The launch of ChatGPT marked a turning point in public and enterprise awareness of artificial intelligence. For the first time, powerful generative AI was placed in the mainstream business priority, prompting organizations across sectors to explore its potential for productivity, customer support, content creation, knowledge access, and innovation.

When OpenAI launched ChatGPT in November 2022, it became more immediate, accessible, and tangible for business leaders. It was no longer confined to technical teams or research labs. Executives could see how something leaders could test and experience directly. At the same time, tools such as Midjourney, Stable Diffusion, and DALL·E 2 made generative AI more tangible, generative AI beyond text, while enterprise platforms including Microsoft Copilot, Salesforce Einstein GPT, and Adobe Firefly began integrating these capabilities into everyday workflows.

For many organizations, 2022 was the year it became impossible to ignore. It drove a surge in experimentation and investment, while also highlighting the need for stronger governance, clearer use cases, and more disciplined approaches to deployment.

**2023** GPT-4 and Enterprise Adoption Further Accelerate

By 2023, generative AI had moved deeper into enterprise planning. More advanced models and multimodal capabilities widened the scope of potential applications, while organizations began to shift focus from curiosity to execution.

This was also the point at which the gap between experimentation and execution became more visible. Many businesses had launched pilots, but fewer had built the governance, integration, or operating models needed to scale AI responsibly. That led to a renewed emphasis on integration, risk, ownership, and measurable outcomes.

**2024** AI Is Autonomous Vehicles

In 2024, AI-powered autonomous vehicles moved further into real-world urban deployment, with companies like Waymo and Cruise expanding robotaxi services. This milestone many offered one of the clearest examples of AI operating in complex, safety-critical environments at scale.

It also underscored how AI is become more deeply embedded in everyday digital services. Google's rollout of AI Overviews in search reflected a wider shift: AI was no longer just a standalone tool, but an integral part of how people access information, navigate services, and make decisions.

**2024** The EU AI Act Enters Into Force

On 1 August, the EU AI Act entered into force as the world's first comprehensive legal framework for AI, phased in over the following years.

1 Aug 2024
EU AI ACT ENTERS INTO FORCE

Gmoby reported that global cloud infrastructure spending reached $119.9 billion in Q4 2025, up 29% year on year, as enterprise AI demand moved from experimentation toward production deployment.

The message is clear: AI is no longer just about model capability, but about the infrastructure, governance, and governance needed to run AI reliably at scale.

## From Capability to Control: The Next Chapter of Enterprise AI

## 2025 - Beyond

**2025** Multimodal Healthcare Diagnostics

By 2025, AI had become a more visible and valuable tool in healthcare's diagnostics, particularly in areas such as medical imaging, early detection, and clinical decision support. More than a story of technical progress, this reflected a broader shift in how AI was being used in settings, helping clinicians analyse information more quickly, identify potential issues earlier, and support more informed decision-making.

It also marked a broader turning point in enterprise AI, moving from experimentation to application, and embedded in high-impact, highly regulated environments where accuracy, trust, and practical value mattered most.

**20%**
OF EU ENTERPRISES USE AI
(EUROSTAT, 2025)

**2025** Regulation Becomes Reality

In February 2025, the AI Act's first prohibitions began to apply and Paris hosted the AI Action Summit. By the end of the year, one in five EU enterprises was using AI at all levels.

**2026-2028** Enterprise AI Enters a New Phase of Autonomy and Scale

The AI conversation has moved beyond breakthrough models to a more practical question: how can increasingly capable systems be deployed safely, responsibly, and at scale? Agentic AI is now defining this next phase, with organizations testing systems that reason, act, and pursue tasks with greater autonomy.

At the same time, concerns around hallucinations, governance, security, and human oversight remain central. Adoption is rising, and the accountability can as organizations move from experimentation into the next phase of enterprise AI, shaped less by hype and more by the realities of implementation, with advances in quantum AI, low-code tools, and AI-driven intelligence continue to broaden what is possible.

**40+ COUNTRIES PUSHING NATIONAL AI STRATEGIES**

Gmoby's forecast that agentic AI could account for 33% of the enterprise AI market by 2030 reflects how quickly enterprise priorities are moving toward workflow automation, orchestration, and action-oriented AI.

## Get the AI Advantage

Subscribe to **The Research Nuggets** newsletter for the latest AI news and insights for the global tech community from The AI Summit Series.

## THE NEXT ERA: REFLECTING ON A DECADE OF AI EVOLUTION – AND LOOKING AHEAD

Over the past decade, AI has evolved from research curiosity to strategic business priority. From landmark breakthroughs to real-world enterprise adoption, the pace of change has been extraordinary, and it continues to accelerate.

The AI Summit Series has grown alongside that transformation. For 10 years, it has brought together the AI community to explore emerging ideas, challenge assumptions, and shape the conversations that matter most to business and technology leaders.

Now, as the World AI Cannes Festival opens its sixth edition as part of the Series, this is more than a reflection on the past. It is a moment to look ahead, to connect with those shaping the future of AI in Europe and to leave with the insight, perspective, and practical thinking that will define the next chapter.

**10-11 February 2027 · Palais des Festivals et des Congrès, Cannes**

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